

Do you know someone in your organization who has gone  
**above and beyond**  
 the call of duty?



**Service Excellence Initiative**

Nominate them today in one of the following categories:

**SERVICE EXCELLENCE LEADERSHIP AWARDS**

- △ Service Excellence Advisor 1<sup>st</sup> Year
- △ Service Excellence Ambassador
- △ SEA Super Coach
- △ OASIS Team Captain
- △ OASIS Super Coach
- △ Exceptional Implementation Coordinator
- △ Service Excellence Champion

- △ Customer Focused Physician
- △ Empowering CNO/DON
- △ Motivating Administrator
- △ Inspiring CEO/President

**TEAM AWARDS**

- △ Service Excellence Advisor Team
- △ OASIS Team
- △ DO IT Improvement Project
- △ Service Excellence Council
- △ Outstanding Staffing Fix Transformation
- △ Outstanding Swing Bed Transformation

**INDIVIDUAL AWARDS**

- △ Exceptional Employee - Clinical
- △ Exceptional Employee - Non-Clinical
- △ Empowering Manager
- △ Exceptional Nurse
- △ Customer Focused Provider

**ORGANIZATION AWARDS**

- △ Rural Clinic of Choice
- △ Community Health Center of Choice
- △ Hospital of Choice

**For Year II+ Service Excellence Initiative™ Clients**

All nominations must be approved by your Service Excellence Council

Please see your Implementation Coordinator for submission and internal deadline details.

Deadline for submission to the HealthCare Service Excellence Conference is Monday, August 17th, 2026.

To see the criteria for each of the Summit Award Categories, please contact your Implementation Coordinator.



See your Implementation Coordinator for more details