

## DO YOU KNOW SOMEONE IN YOUR ORGANIZATION WHO HAS GONE

## ABOVE & BEYOND THE CALL OF DUTY?

## Nominate them today in one of the following categories:

- Exceptional Nurse
- Exceptional Employee Clinical
- Exceptional Employee Non-Clinical
- Empowering Manager
- Customer Focused Physician
- Customer Focused Provider
- Empowering CNO
- Motivating Administrator
- · Inspiring Chief Executive Officer/President
- Service Excellence Advisor
  1st Year

- SEA Super Coach
- Service Excellence Advisor Team
- OASIS Team Captain
- OASIS Super Coach
- OASIS Team
- Service Excellence Council
- Outstanding 1st Year Service Excellence Initiative
- Implementation Coordinator 1st Year
- Outstanding Staffing Fix Transformation
- Outstanding Swing Bed Transformation

## SEE YOUR IMPLEMENTATION COORDINATOR FOR MORE DETAILS

For Year I Service Excellence Initiative™ Clients that HAVE completed internal Service Excellence Workshops

All nominations must be approved by your Service Excellence Council Please see your Implementation Coordinator for submission and internal deadline details.



Deadline for submission to the HealthCare Service Excellence Conference is Friday, August 15<sup>th</sup>, 2005

To see the criteria for each of the Summit Award Categories, please contact your Implementation Coordinator.