

PATIENT EXPERIENCE

HONORS AWARD

*Patient Experience
& Provider
Communication*

PLATINUM
PLATINUM
PLATINUM

*Front Office &
Access to Care*

PLATINUM
PLATINUM
PLATINUM

*Addictions
Program*

PLATINUM

Provider Overall Experience

Courtesy & Respect

**Information about
Condition/Medications**

Access to Care

Phone Service

Front Office Service

Likelihood to Recommend

2025

99.0%

99.0%

98.4%

97.6%

97.0%

98.2%

96.0%



**Valley Professionals
Community Health Center**