

PATIENT EXPERIENCE



ACHIEVEMENT			2024	NATIONAL TOP BOX
HCAHPS	EMERALD	Recommend the Hospital	76.12%	(70.19%)
	EMERALD	Rate Hospital (9-10)	80.88%	(71.19%)
	RUBY	Hospital Environment - Clean	85.29%	(73.32%)
	DIAMOND	Response of Hospital Staff	82.02%	(64.55%)

IMPROVEMENT			2024	2023
HCAHPS	BRONZE	Transition of Care	57.44%	(51.20%)
	BRONZE	Recommend the Hospital	76.12%	(70.51%)

