

PATIENT EXPERIENCE

ACHIEVEMENT			2024	NATIONAL TOP BOX
<i>HCAHPS</i>	EMERALD	Hospital Environment - Clean	86.11%	(80.53%)
	EMERALD	Rate Hospital (9-10)	85.71%	(76.12%)
	DIAMOND	Recommend the Hospital	89.19%	(72.99%)



IMPROVEMENT			2024	2023
<i>HCAHPS</i>	BRONZE	Hospital Environment - Clean	86.11%	(81.00%)
	GOLD	Rate Hospital (9-10)	85.71%	(63.00%)
	GOLD	Recommend the Hospital	89.19%	(65.00%)

