



## Service Excellence Champion

Nominee Name:

Organization:

Nominated by:

Approved by Service Excellence Council? **YES**

**Service Excellence Champion:** Recognizes an individual – whether a manager, frontline team member, or provider – who goes above and beyond to promote, model, and advance Service Excellence, inspiring others and driving positive change throughout the organization.

### What makes this individual an exceptional Service Excellence Champion?

As you craft this nomination, please keep the following criteria in mind and provide specific examples whenever possible:

- Inspires others daily by modeling Service Excellence behaviors
- Advocates for and leads positive change in Service Excellence
- Proactively identifies and implements improvements for patients, families, and staff
- Supports measurable improvement in satisfaction and engagement
- Fosters a positive, collaborative, and appreciative culture
- Enhances the organization's reputation in the community
- Consistently goes above and beyond to advance Service Excellence

Submission must be at least 250 words in length.  
Content should stand on its own to support the nomination.

Once approved by your Service Excellence Council, this nomination (along with a photo the nominee would be proud to have displayed) must be submitted through our awards website at [www.HCSECawards.com](http://www.HCSECawards.com). No handwritten entries will be accepted.