



## Outstanding 1st Year Service Excellence Initiative

Organization:

Nominated by:

Approved by Service Excellence Council? **YES**

**Outstanding 1st Year Service Excellence Initiative:** Awarded to an organization that demonstrates exceptional commitment, engagement, and measurable progress in the first year of the Service Excellence Initiative, achieving outstanding results early in their journey.

### What makes your Year 1 Service Excellence Initiative an outstanding success?

As you craft this nomination, please keep the following criteria in mind and provide specific examples whenever possible:

- Accomplishments and achievements with respect to:
  - Positive changes in communication, or teamwork noticeable throughout the organization
  - Increased patient satisfaction
  - Awards and recognition from your community
  - Employment and advancement opportunities
- Other ways your culture is different and healthier than before you began the Service Excellence Initiative
- Enhanced employee engagement, morale, empowerment, and retention
- Improved productivity, lowered expenses, reduced turnover
- Facility-wide cultural behaviors that distinguish your organization from others

Submission must be at least 250 words in length.  
Content should stand on its own to support the nomination.

Once approved by your Service Excellence Council, this nomination (along with a photo the nominee would be proud to have displayed) must be submitted through our awards website at [www.HCSECawards.com](http://www.HCSECawards.com). No handwritten entries will be accepted.