



Customer Focused Provider

Nominee Name:

Organization:

Nominated by:

Approved by Service Excellence Council? **YES**

Customer Focused Provider: Presented to a provider who consistently prioritizes patient needs, communicates effectively, and delivers care with compassion and respect, while actively engaging and collaborating with staff and team members to ensure exceptional outcomes.

What makes this individual a customer focused provider?

As you craft this nomination, please keep the following criteria in mind and provide specific examples whenever possible:

- Demonstrates exceptional people skills that strengthen teamwork and patient relationships
- Exhibits qualities and behaviors that distinguish them from other providers
- Provides compassionate support for patients' personal and emotional needs
- Inspires and motivates staff through positive leadership and collaboration
- Builds meaningful connections with patients, families, and customers
- Models patient-centered behaviors that positively influence others
- Makes a lasting difference through their commitment to care and service
- Enhances the organization's reputation within the community
- Consistently goes above and beyond expectations

Submission must be at least 250 words in length.
Content should stand on its own to support the nomination.

Once approved by your Service Excellence Council, this nomination (along with a photo the nominee would be proud to have displayed) must be submitted through our awards website at www.HCSECawards.com. No handwritten entries will be accepted.